

# Supervisors Guide to Peer Support



## Instructor Information:

Shannon is the Peer Support Oversight & Accountability Administrator and the Innovations Technology Suite, Peer Administrator for RUHS-BH.

## Instructor(s):

*Shannon McCleerey-Hooper*

## Course Description:

This workshop will review the supervision expectations as they pertain to peer support in addition to reviewing the historical implementation of the law in training requirements. In addition, this workshop will review the roles of Peer Support Specialists across county programming. Lastly reviewing some common challenges as supervisors.

**Date:** May 24, 2023

**Time:** 8:30am – 5:00pm

**Location:** 2085 Rustin Ave Riverside Ca 92507  
Conference Center Entrance 1

**RUHS-BH Staff - Please register for this course via COR at <http://corlearning.rc-hr.com>**  
**All other interested partners, please visit [www.rcdmh.org/wet](http://www.rcdmh.org/wet)**

**Continuing Education Credits:** This course this course does not offer continuing education units/credits/hours.

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**Course Description:** This workshop will review the supervision expectations as they pertain to peer support in addition to reviewing the historical implementation of the law in training requirements. In addition this workshop will review the roles of Peer Support Specialists across county programming. Lastly reviewing some common challenges as supervisors.

**Instructor Information:** Shannon is the Peer Support Oversight & Accountability Administrator and the Innovations Technology Suite Peer Administrator. She has been an integral part of producing trainings for Peer Leaders as well as staff in an effort to provide better support for the community. She has played a key role in the peer certification process training plan to meet Medi-Cal standards.

**Audience:** Staff who supervise Peer Support Peers.

Level of presentation: Introductory –this is a new topic for audience

**Seat #:** 30

**Location:** 2085 Rustin Ave Riverside Ca 92507  
Conference Center Entrance 1

This is an ADA compliant course. If you require accommodations, please contact the Rustin Conference Center at (951) 955-7270 fourteen days (14) prior to the course date.

### **Educational Goals:**

- Participants will gain a better understanding of peer support specialist roles as they pertain across county programming.

### **Learning Objectives:**

- Participants will be able identify supervisory role in supporting a Peer Support.
- Participants will accurately describe history of peer support.
- Participants will identify success strategies in partnership with Sr. Peer Support Specialist.

### **Course outline:**

#### **Day 1:**

- History of Peer Support
- Medi-Cal Peer Support Certification
- Peer Support Roles & Duties
- Strategies for Successful Partnerships with Senior PSSs
- Senior PSS Roles & Duties

## **Day 2:**

- Understanding the Practice of Peer Support
- Strategies for Successful Recruitments of New PSSs
- Wellness at Work & Turnover Prevention
- Addressing Challenges

**\*\*\*This course does not offer continuing education units/credits/hours\*\*\***

**Requesting Certificates of Participation:** Participants interested in receiving continuing education credit or a certificate of participation should contact Sujei Larkin via email at [slarkin@ruhealth.org](mailto:slarkin@ruhealth.org). Please include the following information in your email request: full name, title of training, and certification or license number. For in-person courses, certificates will be issued immediately after the completion of the course. For distance learning courses, certificates will be issued via email or by mail within five (5) business days after the completion of the course and receipt of required documentation

**Attendance Policy:** Participants who arrive to the course after the scheduled start time may not be admitted. To receive continuing education credit for a course, participants must attend the entire scheduled time. Participants who arrive late, leave early or return late from lunch/breaks will not receive continuing education credit. To receive credit, participants cannot miss more than 15 minutes total of instruction. **There is no partial credit issued.**

**Enrollment/Registration Policy:** RUHS-BH Staff should register for this course via COR Learning Management System (<http://corlearning.rc-hr.com/>). The enrollment deadline is three (3) calendar days prior to the course start date (excluding holidays and weekends). All other interested partners, please visit [www.rcdmh.org/wet](http://www.rcdmh.org/wet)

**Cancellation and Refund Policy:** Registration must be cancelled on or before three (3) calendar days prior to the course start date (excludes holidays and weekends). Riverside University Health System-Behavioral Health does not currently charge fees for continuing education courses or activities sponsored by our agency. Therefore, no refund policy or procedure is currently in affect.

**Grievances:** Please contact training coordinator Taide Arias at [TArias@ruhealth.org](mailto:TArias@ruhealth.org) or 951-955-7265 for questions or concerns about this activity or facilities, or to request a copy of our grievance policy and procedures. Riverside University Health System-Behavioral Health follows all applicable local, state, and federal standards, including the Americans with Disabilities Act of 1990 (ADA), 42 U.S.C. §§ 12101-12213 (2008).